

TREASURE

T A M P I N E S

Frequently Asked Questions (FAQs)

Q1: When is the estimated Temporary Occupation Permit (“TOP”) for Treasure at Tampines?

Answer: Treasure at Tampines has obtained its Temporary Occupation Permit (TOP). We seek your kind patience while we prepare to serve TOP Notices progressively.

Q2: When will I receive the Notice of Issuance of Temporary Occupation Permit (“TOP Notice”) and the payments that are required for Key Collection?

Answer: After TOP is obtained, our Solicitors will send out the TOP Notice to your Solicitors. Upon receiving the TOP Notice from our solicitors, you are required to make **full payments** of the following within 14-days from the TOP Notice **prior** to making an appointment for key collection:

- (1) **TOP Payment;** 25% of the Purchase Price;
- (2) **Six (6) months’ Maintenance Fees;**
- (3) **Survey Fees;**
- (4) **Outstanding progressive payments** (if any); and
- (5) **Interest Charges** (if any).

You are advised to make all payments via Cashier’s Order(s) or Telegraphic Transfer for faster bank processing.

Q3: How do I book an Appointment for Key Collection?

Upon our receipt and clearance of the relevant payments due, you may then book an appointment via the Online Portal for an appointment for collection of keys. Please note that appointment slots are subject to availability on a first-come-first-serve basis. Collection of keys will take place within the premises of Treasure at Tampines.

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Q4: What are the items required to bring along during key collection?

Answer: You are required to bring along the following items for key collection:

- TOP Notice from our solicitors
- Appointment Email Confirmation
- Purchasers' Original NRIC or Passport
- Copy of Vehicle Log Card and 10-digit IU Number

If your Representative is collecting the keys on your behalf, he/she must bring along the following for verification:

- **Original** Letter of Authorisation duly signed by all Purchasers
- TOP Notice from our solicitors
- Appointment Email Confirmation
- **Photocopy** of Purchasers' NRIC or Passport
- Representative's Original NRIC or Passport
- Power of Attorney or Trust Deed (if applicable)
- Copy of Vehicle Log Card and 10-digit IU Number

Q5: When do I need to pay Property Tax?

Answer: IRAS will send the Property Tax Bills to homeowners to inform on the Property Tax payable in due course. The owners are liable to pay for Property Tax from the day after the receipt of the TOP Notice. The Developer will reimburse our portion of Property Tax in due course.